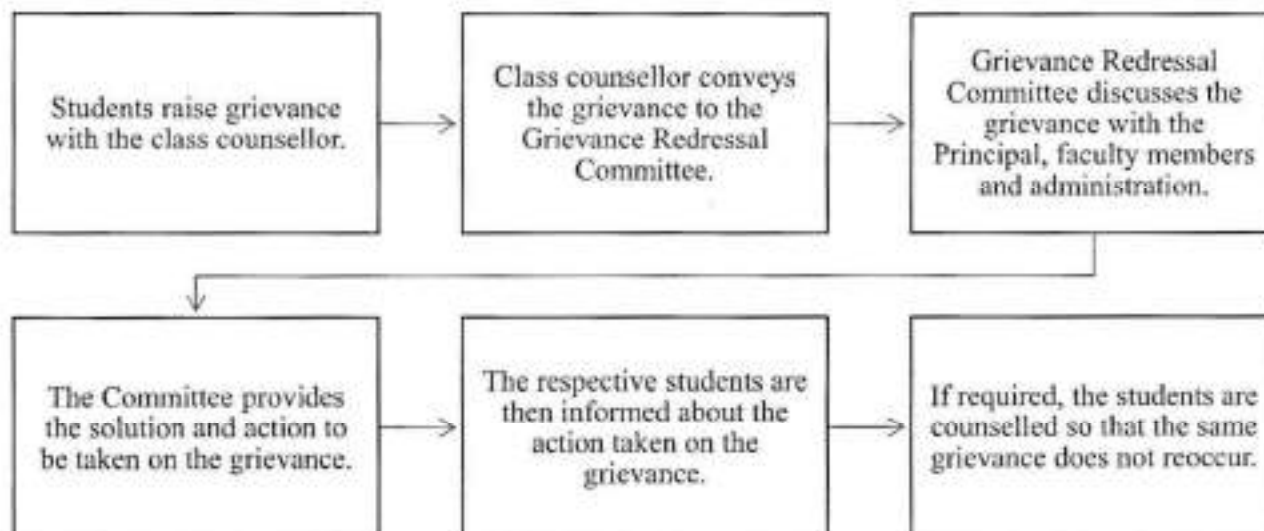




FLOWCHART OF OFFLINE GRIEVANCE REDRESSAL PROCESS



**PRINCIPAL
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